

Neighbours...

Everybody needs good neighbours

You must know the song?

*With a little understanding,
You can find the perfect blend.
Neighbours, should be there for one another.
That's when good neighbours become good friends.*

The PMS Assessment Service is working very closely with local housing officers and community police teams to help neighbours get along with each other. We know that real life is much harder than the tune but we are committed to helping people find a little understanding when things in the neighbourhood go wrong. We are always looking to help remove conflict, repair any harm and restore right relationships.

Although we are continually developing a good working partnership with the council and the police, we are discreet, independent and impartial, serving the residents of Portsmouth and the local areas of Leigh Park and Wecock Farm.

We are also connected to many of the voluntary organisations and charities in Portsmouth who offer a huge range of support and help for people with a wide variety of needs.



A Restorative Portsmouth

The PMS Assessment Service has signed up to the BIG idea of a 'Restorative Portsmouth' where its communities can enjoy peaceful lives. In all we do we are always seeking to work restoratively for the peace and prosperity of Portsmouth citizens.

We use Restorative practice to prevent conflict, build relationships and repair harm by enabling people to communicate effectively and positively. Restorative practice is increasingly being used in schools, children's services, workplaces, hospitals, communities and the criminal justice system.

Restorative practice can involve both a proactive approach to preventing harm and conflict, and activities that repair harm where conflicts have already arisen.

Where the latter is required, we can facilitate restorative meetings helping to enable individuals and groups to work together to improve their mutual understanding of an issue and jointly reach the best available solution.

Restorative practice supports people to recognise that all of their activities affect others and that people are responsible for their choices and actions. It enables people to reflect on how they interact with each other and consider how best to prevent harm and conflict.

Good Neighbour Tips

The Portsmouth Assessment Service is here to help if you are experiencing neighbour difficulties and we can help resolve things in a positive, empowering and enduring way. We have listed below some simple ways in which you could maybe help prevent the need for intervention. Often it all comes down to treating your neighbour as you would like to be treated yourself.

Noise is a big one! Try and be aware of the sounds that you or your family make, especially late at night or early in the morning. Could you turn that music down a bit? Or try not to slam your car door when you go to work early?

Do have a think about your neighbour's lifestyle: are they elderly? Do they work night shifts and sleep during the day?

No one likes dog poo - not even dog lovers - so make sure you respect your neighbours by cleaning up your best friend's do do.

Remember that your quiet, tail wagging friend may well turn in to the howling dog from hell when you leave it on its own - just a thought.





Good Neighbour Tips (continued)

Everyone has something to celebrate from time to time, so when you organise that big party, do let your neighbours know - or better still invite them along!

Young children need to be children - that means being seen and heard. However if you are a parent do try and help your kids understand the different lifestyles of others and encourage them to show consideration when possible. For example are the elderly couple two doors along trying to have their afternoon nap?

Always have a good look before you park; try not to block neighbours in or park on the grass verges.

You know, your neighbour might be completely oblivious to the grief they are causing you. Often you will just need to politely mention the problem and they will try to do something about it. Good communication is always a winner!

If you do experience neighbour problems, do talk with your Housing Officer for support, and they may recommend you to us. We are here to help!



Our Core Values...

COMMUNITY

Community and family are at the heart of all that we do.

PROFESSIONAL

We believe that our clients and partners deserve an excellent service.

RESPECT

In all of our dealings we will seek to show everyone the utmost respect.

COMPASSION

Everyone needs compassion - we are motivated to be compassionate.

Portsmouth Mediation Service

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